Adult Social Care Performance: 2018/19 Q1

Adult Social Care Outcome Framework

Indicator	2015/16	2016/17	2017/18	2017/18 Benchmarking			2018/19 Q1	2018/19 Target	Rating	Comments
				England Average	England Ranking	England Rank DoT				
1A: Social care-related quality of life.	18.1	18.4	18.7	19.1	=116/150	⬆ Up from = 126/150	N/A	TBC	N/A	18/19 user survey results available May '19
1B: Proportion of people who use services who have control over their daily life.	70.5%	76.2%	78.1%	77.7%	= 72/150	⬆ Up from 100/150	N/A	TBC	N/A	18/19 user survey results available May '19
1Cia: Service Users aged 18 or over receiving self-directed support as at snapshot date.	98.7% (3763/3812)	99.8% (3,689/3698)	100% (3,533/3,533)	89.7%	=1/152	⬆ Up from = 26/152	100% (3,640/3,640)	TBC	⬌	
1Cib: Carers receiving self-directed support in the year.	100% (147/147)	100%	100%	83.4%	=1/152	⬌	100% (85/85)	TBC	⬌	
1Ciia: Service Users aged 18 or over receiving direct payments as at snapshot date.	44.4% (1693/3812)	46.9% (1,733/3,698)	50.9% (1,800/3,533)	28.5%	5/152	⬆ Up from 7/150	49.3% (1,796/3,640)	TBC	⬆	
1Ciib: Carers receiving direct payments for support direct to carer.	100% (147/147)	100%	100%	74.0%	=1/152	⬌	100% (85/85)	TBC	⬌	

Indicator		2015/16	2016/17	2017/18	2017/18 Benchmarking			2018/19 Q1	Target	Rating	Comments
					England Average	England Ranking	England Rank DoT				
1D: Carer reported quality of life.		No carers survey	7.2	No carers survey	2016/17 7.7	2016/17 130/151	2016/17 ⬆	N/A	TBC	N/A	18/19 carer survey results available May '19
1E: Proportion of adults with a learning disability in paid employment.		5.2% (41/793)	4.7% (37/785)	4.5% (35/774)	6.0%	=81/151	⬆ Up from 85/151	4.4% (33/750)	TBC	↔	
1F: Proportion of adults in contact with secondary mental health services in paid employment.		2.9%	2.4% (19.5/820)	1.0%	7.0%	=146/150	N/A No data published in 2016/17	>1.0%	TBC	↔	April data only (no rating) DATA QUALITY ISSUES
1G: Proportion of adults with a learning disability who live in their own home or with their family.		71.8% (569/793)	74.4% (584/785)	74.9% (580/774)	77.2	105/151	⬇ Down from 97/152	72.9% (547/750)	TBC	⬇	
1H: Proportion of adults in contact with secondary mental health services who live independently, with or without support.		62.3%	36.6% (300/820)	21%	57%	137/152	N/A No data published in 2016/17	18%	TBC	↔	April data only (no rating) DATA QUALITY ISSUES
1I: Proportion of people who use services and their carers who reported that they had as much social contact as they would like.	Users	37.2%	35.9%	43.0%	46.0%	110/150	⬆ Up from 148/150	N/A	TBC	N/A	18/19 user survey results available May '19
	Carers	No carers survey	31.0%	No carers survey	2016/17 35.5%	2016/17 105/151	2016/17 ⬆	N/A	TBC	N/A	18/19 carer survey results available May '19
1J: Adjusted Social care-related quality of life – impact of Adult Social Care services.		0.416	0.367	0.404	0.405	84/150	⬆ Up from 133/150	TBC	TBC	N/A	

Indicator		2015/16	2016/17	2017/18	2017/18 Benchmarking			2018/19 Q1	Target	Rating	Comments
					England Average	England Ranking	England Rank DoT				
2Ai: Adults aged 18-64 whose long-term support needs are met by admission to residential and nursing care homes, per 100,000 pop (Low is good)		16.3 36 admissions	18.12 40 admissions	**14.7** **33 admissions**	14.0	= 96/152	⬆ Up from =121/150	**4.81** 11 admissions	TBC	⬇	Cumulative measure: Position at Q1 2017/18 – 6 Forecast based on Q1 = 44 admissions / 19.3
2Aii: Older people aged 65+ whose long-term support needs are met by admission to residential / nursing care per 100,000 pop (Low is good).		644.1 258 admissions	704.04 282 admissions	**689.9** **281 admissions**	585.6	110/152	⬇ Down from 99/152	**139.63** 58 admissions	TBC	⬆	Cumulative measure: Position at Q1 2017/18 - 68 Forecast based on Q1 = 232 admissions / 558.55
2Bi: Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement / rehabilitation services.	Statutory	91.5%	91.3%	87.6% (162/185)	82.9	= 47/150	⬇ Down from =22/152	N/A	TBC	N/A	**Statutory measure counts Oct – Dec discharges**
	Local	*88.2%*	*92.3%*	*85.4%* *(695/814)*	*N/A*	*N/A*	*N/A*	*86.0%* *(172/200)*	TBC	⬆	**Local measure counts full year**
2Bii: Proportion of older people (65 and over) offered reablement services following discharge from hospital.	Statutory	3.1% (200 in reablement)	2.5%	2.8% (185/6,496)	2.9%	= 82/152	⬇ Down from 64/152	N/A	TBC	N/A	**Statutory counts Oct – Dec discharges**
	Local	*3.0%* *(939 in reablement)*	*2.7%*	*3.2%* *(814 in reablement)*	*N/A*	*N/A*	*N/A*	*3.3%* *(200 in reablement)*	TBC	⬆	Rate calculated using 2015 live hospital discharge data as a proxy due to this data no longer being made available to local authorities.
2Ci: Delayed transfers of care from hospital per 100,000 pop. (Low is good)		6.0	9.0 (282 delays)	8.8 (per 100,000 pop - total (All) DTOC bed delays)	12.3	= 62/152	⬇ Down from 46/152	5.0 (per 100,000 pop - total (All) DTOC bed delays)	TBC	⬆	

Indicator	2015/16	2016/17	2017/18	2017/18 Benchmarking			2018/19 Q1	Target	Rating	Comments
				England Average	England Ranking	England Rank DoT				
2Cii: Delayed transfers of care from hospital attributable to ASC per 100,000 pop. (Low is good)	N/A	N/A	0.6 (per 100,000 pop - Social care DTOC bed delays)	4.3	=16/152	N/A New measure for 2017/18	**0.2** (per 100,000 pop - Social care DTOC bed delays)	TBC	⬆	**Latest data is for May 2018.**
2Ciii: Delayed transfers of care from hospital attributable to NHS and/or ASC per 100,000 pop. (Low is good)	1.7	2.9	1.9 (per 100,000 pop - Social care and both NHS and Social care DTOC bed delays)	0.9	142/152	⬇ Down from 47/152	**0.9** (per 100,000 pop - Social care and both NHS and Social care DTOC bed delays)	TBC	⬆	**Latest data is for May 2018.**
2D: The outcomes of short-term services (reablement) – sequel to service	60.5%	61.9%	69.8%	77.8	106/152	⬆ Up from 127/152	**68.3%**	TBC	⬇	
3A: Overall satisfaction of people who use services with their care and support.	61.7%	65.4%	63.9%	65.0%	80/150	⬇ Down from 64/150	N/A	TBC	N/A	18/19 user survey results available May '19
3B: Overall satisfaction of carers with social services.	No carers survey	43.5%	*No carers survey*	*2016/17* 39%	*2016/17* 24/151	*2016/17* ⬆	N/A	TBC	N/A	18/19 carer survey results available May '19
3C: Proportion of carers who report that they have been included or consulted in discussion about the person they care for.	No carers survey	70.7%	*No carers survey*	*2016/17* 70.6%	*2016/17* 70/151	*2016/17* ⬆	N/A	TBC	N/A	18/19 carer survey results available May '19

Indicator		2015/16	2016/17	2017/18	2017/18 Benchmarking			2018/19 Q1	Target	Rating	Comments
					England Average	England Ranking	England Rank DoT				
3D: The proportion of service users and carers who find it easy to find information about services.	Users	67.4%	70.5%	70.5%	73.2%	= 109/150	⬆ Up from 142/150	N/A	TBC	N/A	18/19 user survey results available May '19
	Carers	No carers survey	57.3%	No carers survey	2016/17 64.2%	2016/17 134/151	2016/17 ⬆	N/A	TBC	N/A	18/19 carer survey results available May '19
4A: The proportion of service users who feel safe.		60.8%	65.4%	66.1%	69.9%	120/150	⬆ Up from 125/150	N/A	TBC	N/A	18/19 user survey results available May '19
4B: The proportion of people who use services who say that those services have made them feel safe and secure.		80.7%	77.6%	86.7%	86.3%	= 78/150	⬆ Up from 139/150	N/A	TBC	N/A	18/19 user survey results available May '19

Improvement from baseline - 7 ⬆	No significant change from baseline - 4 ⬌	Deterioration from baseline - 3 ⬇	N/A - No data on which to make a judgement on performance - 17 ⬌